



Leerlessen vanuit EASPD
Lilith Alink (EASPD)

 SOLIDAIR GEËNGAGEERD RESPECTVOL VERBINDEND

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HELPDESK
 EU Funds for Social Services

Toegang tot EU fondsen voor sociale dienstverleners:
 Bevindingen van het Helpdesk project

Lilith Alink
 Policy and Project Officer, EASPD

HELPDESK
 SESK – Social serviceS helpdesk on EU Funds
 Project number: 101052902

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Het Helpdesk Project

- **Doel:** De toegang tot EU fondsen voor sociale dienstverleners verbeteren
- **Bereik:** De gehele EU
- **Focus:** Het **Europees Sociaal Fonds** en het **Europees Fonds voor Regionale Ontwikkeling** (decentrale programma's)
- **Hoe:**
 - 1) Door middel van het **ondersteunen van sociale diensten** bij de toegang tot en het gebruik van EU Fondsen
 - 2) Door de **beherende autoriteiten** te helpen EU fondsen te gebruiken om kwalitatieve interventies op het gebied van sociale dienstverlening te financieren

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Het Helpdesk Project

- Gefinancierd door de Europese Commissie
- Van mei 2022 tot april 2024
- Consortium van 16 partners: Europese netwerken en nationale organisaties
- De organisaties representeren allerlei soorten sociale diensten



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Uitdagingen voor sociale diensten



Limited awareness about the opportunities provided by EU Funds

Lack of accessible information, complex regulatory frameworks, and poor communication from Managing Authorities. Additionally, there is a lack of awareness about using EU funds for pilot projects and policy reforms, and difficulties in finding necessary information, contacts, and tools.



Staff Shortages and Project Literacy

The lack of specialised staff and/or insufficient financial capabilities to hire professionals is particularly evident among SPs. The financial resources to pay project managers when developing project applications are also limited.



Co-Financing & Pre-Financing

The co-financing rate emerges as a consistent obstacle for Social Services who want to apply for EU funds. Finding adequate resources for the co-financing is thus a major issue. Moreover, there is often the need for the social services providers who want to apply for EU funding to advance money in order to be able to start projects and do initial investments.



Involvement of small Social Services

There is a growing concern that large consultancies and universities are increasingly dominating the development and implementation of projects related to social services, with little or no input from SPs. This approach can create a disconnect between the needs of end-users, and the services provided, which may not adequately address their needs.



Consultation Mechanism and Co-Design

The dialogue mechanisms that exist are often ineffective, especially at the design and formulation stage of OPs and calls for applications. The identification of the needs that should be addressed by the calls for proposals - along with other research and data analysis mechanisms - should come from the stakeholders and users' perspectives as well. For example, from the social/affordable housing and homelessness sector, are not invited in the planning/programming phase.

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Hoe helpt de Helpdesk deze uitdagingen te overbruggen?

- ✓ Vragen beantwoorden en doorverwijzen (In Vlaanderen naar VLEVA, Europa WSE en VLAIO)
- ✓ Website met informatie over EU fondsen: <https://eufunds4social.eu>
- ✓ Online Training
- ✓ Booklet of Promising Practices
- ✓ Policy Guidance
- ✓ Aanbevelingen en tools voor autoriteiten



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Tips uit 'Booklet of Promising Practices'



EU Funds for Social Services



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Community Engagement
Engage the communities and beneficiaries you serve in the design and implementation of projects. Their voices can make proposals more compelling.

Invite to Project Activities
Actively invite representatives from the MA to attend project events, launches, or any significant milestones. This provides them with a firsthand look at the project's impact.

Capacity Building
Invest in the training and development of local staff and stakeholders. This ensures that there is local expertise to continue the project even after the initial funding and external support end.

Seek Policy Integration
If your project aligns with national or regional priorities, work towards integrating it into local or national policies. This can ensure that it gets sustained support and recognition.

Effective Communication Channels
Establish clear communication methods, be it through regular team meetings, project management software, or email chains, ensuring that everyone is informed about the project's progress. Use project management tools like Trello, Asana, or Microsoft Teams.

Documentation
Maintain detailed records of all challenges encountered and the solutions implemented. This not only aids in accountability but provides a reference for future projects.

Time-tracking Software
If staff costs form a significant component of your projects, invest in time-tracking software. Ensure it's tailored to the categories of the EU project, simplifying the calculation and reporting of personnel costs.

 Initiatives improving access to EU funding
 Relationships with managing authorities
 Successful project teams
 Handling project difficulties
 Project sustainability
 Administrative simplifications
 12 recommendations from successful organisations

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Voorbeeldprojecten uit 'Booklet of Promising Practices'



EU Funds for Social Services



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Home Based Therapeutic Services

Organisation: FSWS (Foundation for Social Welfare Services)
Country: Malta
Project Description:
 This European Social Fund-funded project in Malta reunites families in crisis through personalised assistance and support, helping children stay with their families.

fsws.gov.mt



Training Care Workers and Changing Lives

Organisation: The Cyprus Paraplegic Organisation
Country: Cyprus
Project Description:
 In this project, unemployed individuals in Cyprus are being trained to become home care workers for people with disabilities. Participants are provided with foundational care training and practical experience, enhancing the quality of life for caregivers and recipients alike.

opak.org.cy



Poweria!

Organisation: KVPS - Service Foundation for People with an Intellectual Disability
Country: Finland
Project Description:
 With help of ESF-funds, this project assists multicultural individuals with mild intellectual disabilities or special needs in Finland in discovering educational and career paths. It offers group and individual coaching sessions, fostering self-awareness and social inclusion, and aims to determine effective support for diverse individuals.

kvps.fi

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Voor nog meer Inspiratie:
Check de Policy Guidance



❖ Met aanbevelingen over hoe EU fondsen gebruikt kunnen worden door sociale diensten voor sociale inclusie-projecten

Dienstverlening voor mensen met een beperking
De transitie van institutionele zorg naar zorg in de gemeenschap
Persoonlijke assistentie en persoons-gebonden budgetten
Toegankelijk en aangepast wonen
Diensten ter bevordering van de keuzevrijheid
Sociale en vrijetijdsactiviteiten
Inclusief onderwijs
Deinstitutionalisering van kinderen met een beperking
Interventie in de vroege kindertijd
Respijtzorg
Toegang tot de open arbeidsmarkt
Inzetten op vaardigheden en opleidingsmogelijkheden
Werkbehoud

Dienstverlening voor ondersteuning van kinderen, jeugd en gezinnen
Crisis interventie
Deinstitutionalisering
Direct werken met kinderen en jongeren
Gezinsondersteuning
Ondersteunen van verzorgers in onderwijs en werkgelegenheid
Vakantieregelingen

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Voor een EU-fondsen introductie:
Doe de training!



Course

Social Services – How to successfully fund your EU project (from the call for proposals to the final report, and beyond)

Lifetime Access All Levels 7 Chapters

Chapters

1. Identify Needs & Issues

2. Find Your Call

3. Master The Proposal

4. Implement The Project

5. Managing Authorities

6. Conclude The Project

7. Lessons Learned

8. Typical Documents Summary

9. Q&As

10. Promising Practices And Success Stories

MOOC Information

Continue

Chapters completed: 0/71

Course progress: 0%

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Voorbeeld: Wat leer je in de training?



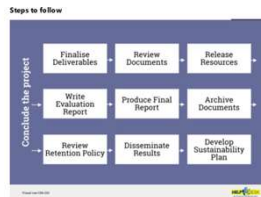
Hoofdstuk 3 – Schrijf een Voorstel

- Hoe maak je je voorstel aantrekkelijk?
- Hoe toon je aan dat jouw organisatie de benodigde expertise heeft?
- De technische kant: Wat valt er bijvoorbeeld onder indirecte kosten?

Hoofdstuk 4 – Implementatie van het Project

- Hoe werkt het tekenen van de subsidieovereenkomst?
- Hoe te voldoen aan de regels voor overheidsaanbestedingen (public procurement)?
- Hoe een amendement voor te bereiden en in te dienen?

Hoofdstuk 6 – Afronding van het Project



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Ter afronding



• Voor informatie, praktische tips en inspiratie:

- [Website](#)
- [Booklet of Promising Practices](#)
- [Massive Open Online Course](#)
- Policy Guidance: Coming soon! Check de pagina 'Resource Centre' op de Helpdesk's website

• Op zoek naar project partners?

EASPD staat altijd open voor samenwerkingen, en kan ook het contact faciliteren met de andere Helpdesk partners (projects@easpd.eu)

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THANK YOU!

Lilith Alink – Lilith.alink@easpd.eu

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